

Stain Type	Step One	Step Two	Step Three	Step Four	Step Five
Beer	Detergent	Vinegar	Detergent	Lukewarm Water	
Berries	Detergent	Vinegar	Detergent	Lukewarm Water	
Blood	Detergent	Ammonia	Detergent	Cold Water	
Candy	Detergent	Vinegar	Detergent	Lukewarm Water	
Cheese	Detergent	Ammonia	Detergent	Lukewarm Water	
Chewing Gum	Ice Cube	Ice Cube	Vacuum	Dry Cleaning Solvent	Repeat Step 4
Chocolate	Detergent	Ammonia	Detergent	Lukewarm Water	
Coffee	Detergent	Vinegar	Detergent	Lukewarm Water	
Crayon	Dry Cleaning Solvent	Detergent	Lukewarm Water		
Dirt	Detergent	Ammonia	Detergent	Lukewarm Water	
Excrement	Detergent	Ammonia	Detergent	Lukewarm Water	
Fruit Juice	Detergent	Vinegar	Detergent	Lukewarm Water	
Glue (white)	Detergent	Ammonia	Detergent	Lukewarm Water	
Gravy	Dry Cleaning Solvent	Detergent	Lukewarm Water		
Ice Cream	Detergent	Ammonia	Detergent	Lukewarm Water	
Ink (Ball Point)	Dry Cleaning Solvent	Detergent	Lukewarm Water		
Ink (Permanent)	Dry Cleaning Solvent	Detergent	Lukewarm Water		
Ink (Fountain)	Detergent	Vinegar	Ammonia	Lukewarm Water	
Lipstick	Detergent	Detergent	Lukewarm Water		
Make-up	Detergent	Detergent	Lukewarm Water	Detergent	Lukewarm Water
Mixed Drinks (Alcohol)	Detergent	Vinegar	Detergent	Lukewarm Water	
Mustard	Cold Water	Detergent	Lukewarm Water	Call Professional Cleaner	
Nail Polish	Nail Polish Remover				
Paint (Latex)	Detergent	Ammonia	Vinegar		
Paint (Oil)	Dry Cleaning Solvent	Detergent	Lukewarm Water		
Rust	Detergent	Vinegar	Detergent	Lukewarm Water	
Shoe Polish	Dry Cleaning Solvent	Detergent	Lukewarm Water		
Soft Drink	Detergent	Vinegar	Detergent	Lukewarm Water	Call Professional Cleaner
Tea	Detergent	Vinegar	Detergent	Lukewarm Water	
Tomatoe Sauce	Detergent	Ammonia	Detergent	Lukewarm Water	
Toothpaste	Detergent	Ammonia	Detergent	Lukewarm Water	
Urine	Detergent	Ammonai	Vinegar	Detergent	
Vomit	Detergent	Vinegar	Detergent	Lukewarm Water	
Wax (Candle)	Ice Cube	Ice Cube	Vacuum	Dry Cleaning Solvent	Repeat Step 4
Wine (Red)	Cold Water	Detergent	Detergent	Cold Water	
Wine (White)	Detergent	Vinegar	Detergent	Lukewarm Water	

The above chart is a guide and recommendations only for stain removal. The removal of the stains may not be 100% successful. If unsuccessful, we recommend that you contact a professional carpet cleaner immediately.

Legend

Detergent

Mix 1 teaspoon of clear dishwashing liquid to 1 cup water

Vinegar

Use undiluted white vinegar

Ammonia

Use undiluted household ammonia

Dry Cleaning Solvent

(eg. turpentine)

Nail Polish Remover

Non-Oily, Preferably acetone base

Ice Cube

Ice Cube then once frozen shattere wax into pieces

Vacuum

Vacuum (when product has hardened)

Lukewarm Water

Tepid water

Cold Water

From refrigerator

Note: Use a clean white cloth and press dry between each step

Vacuum Regularly

Vacuuming often is wool's best friend. This is the most effective and economical way to remove soil and dirt particles before they become embedded into the carpet pile. You can not over vacuum and vacuuming should begin the day the wall-to-wall carpet, runner or area rug is installed.

For a Flat Weave carpet use a beater bar brush for best results.

Spot & Stain Removal

- Blot up liquids with paper towels or an absorbent cloth and scoop up any solids.
- See "Stain Removal Guide" for the recommended spot removal process.
- Work inward from the edge of the spot to prevent excess spreading. Do not rub, as this may cause the spot to spread.
- Do not saturate with water.
- Blot dry between each step as indicated on the "Stain Removal Guide."

Preventative Measures

- Use absorbant mats at every entrance to your home to prevent tracking in dirt.
- Regularly change filters in your heating and air conditioning systems.

Periodic Maintenance

- Use a reputable wool carpet professional to do a thorough cleaning periodically to remove the deepest soils. There are several deep cleaning methods you can use to ensure the beauty and life of your wool carpet, rug or stair runner.

